

On the 8th of May 2018, I called claimant (Mr Andrew) to ask if I could cancel the class we had later on in the day, at 3.18p.m. He did not pick up and phone went to voicemail. I was worried that he would start his journey to my house. At 4.33pm, he returned my call. I asked him nicely if lessons could be cancelled so that I could practice <sup>for my exam.</sup> I was home and would have gone ahead with the lesson if he wished to, but he just laughed and said it was okay. There was no mention of needing to pay for that lesson. I thought all was clear. I would not have cancelled had I known he would charge it.

I would also like to add that for all the classes I had cancelled, I would have gone ahead with, had Mr Andrew had any objection. He seemed relatively okay and I thought I had the green light to do so. Extra homework was also done, replying to page 6 of his exhibit B. Also would like to point out that he has disliked and been negative towards me from the get go, as can be seen from his skeptical and rude "like real..." when referring to my genuine offer to make up for my tardiness. He has been negative and discouraging. I am also a Grade 5 in music. I will happily provide proof, should he be that negative as a teacher to question my abilities.